

### Mission statement

*The Health Service mission is to provide quality and preventative health care in a culturally diverse context.*

*Health Service strives to promote health awareness for our students and academic community through educational programs, counseling and promoting healthy behaviors that facilitate academic success.*

### Services provided

Staffed by an MD, nurse practitioner, one registered nurse and a Secretary, the Health Service provides examination and treatment for illnesses, injuries and other health-related issues.

We offer treatment for gynecological problems, men's health problems, diagnosis and treatment of sexually transmitted diseases, information and prescriptions for birth control, and counseling in nutrition and general health, including the loan of some medical equipment such as crutches. If it is necessary for us to make referrals to area specialists and laboratory services, payment for these is the patient's responsibility.

### Am I guaranteed confidentiality when I visit Health Service?

Yes. All medical information and records are kept strictly confidential. Information is not shared with parents, university personnel or others, without the written consent of the student.

### Where is Health Service located and what are the hours?

Our office is located on the Midtown campus, in front of Litchfield Hall, across from the White Street Parking Garage. The hours are **Mondays – Fridays, 8 a.m. – 4 p.m.**

### Who is eligible to use the Health Service?

All full-time students are eligible to receive care at the Health Service. Part-time students, faculty and staff members may be seen only for emergencies.

### What type of services will I be charged for if I visit the Health Service?

A nominal fee will be charged for some services provided by the Health Service and added to your tuition bill. Other charges for services provided outside the Health Service, such as those for prescription medications, x-rays, referrals to specialists, emergency room care, ambulance and hospitalization, will be the student's responsibility.

### Do I need an appointment to be seen at Health Service?

**Yes, please schedule an appointment for all non-urgent or non-emergency conditions. Emergencies and urgent conditions receive priority. We do our best to see scheduled**

### How can I fill a prescription?

You may fill a prescription at any of the nearby pharmacies. If you have a prescription plan from your private health insurance you will need to present your prescription card when picking up your medication. You should be prepared to pay any co-pays according to your insurance plan.

Health Service can provide some prescription medications at a minimal cost. These medications will be charged to your tuition bill.

### If I am ill and Health Service is closed, where should I go?

In the event of an emergency, go to the emergency room at Danbury Hospital, 24 Hospital Ave., located blocks from WCSU. Charges for these services will be billed according to your insurance company. For non-emergencies, contact your private health care provider; or see suggested after hours care on back.

**Patient's Bill of Rights**

*The patient has a right:*

- To be treated with respect and dignity and be provided with courteous, considerate care.
- To be informed about the diagnosis and treatment of the health problems in terms s/he can understand.
- To know the chances that the treatment will be effective and to know the possible side effects and alternatives.
- To receive confidential treatment of disclosures and medical records and, except when required by law, to be able to approve or refuse their release.
- To know who is responsible for providing care.
- To have a second medical opinion and to refuse treatment and to be informed of the risks of refusal.
- To participate in decisions regarding healthcare.
- To be informed of the personal responsibilities involved in seeking treatment and maintaining health and wellbeing.
- To privacy.
- To have access to information concerning health education, self-care and prevention of illness.

*The patient has the responsibility:*

- To inform the practitioner of any changes in her or his health state that could affect treatment.
- To adhere to the prescribed treatment plan and to discuss any desired change.
- To act in a considerate and cooperative manner with the Health Services staff.
- To ask questions and seek clarification regarding areas of concern.
- To weigh the consequences of refusing to comply with instructions and recommendations.
- To assist the practitioner in compiling a complete health record by authorizing Health Services to obtain necessary medical information from appropriate sources.
- To keep appointments and cancel when necessary.

**Suggested after hours care:**

**AFC Doctors Express Urgent Care**

Mon. – Fri.            8 a.m. – 8 p.m.  
 Sat. – Sun.            8 a.m. – 5 p.m.

2 Main Street Danbury, CT 06810 (203) 826-2140	100 Mill Plain Road Danbury, CT 06811 (203) 826-2600
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[afcurgentcaredanbury.com](http://afcurgentcaredanbury.com)

**OrthoPROMPT, Connecticut Family Orthopedics**

Mon – Fri            8:30 a.m. – 4 p.m.  
 Sat – Sun            9 a.m. – 1 p.m.

33 Hospital Avenue  
 Danbury CT 06810  
 (203) 731-2300  
[www.cfortho.org/orthoprompt/](http://www.cfortho.org/orthoprompt/)

**Ortho Care Express**

Mon – Fri            8 a.m. – 8 p.m.  
 Sat – Sun            10 a.m. – 3 p.m.

226 White Street  
 Danbury CT 06810 accommodations  
 (203) 797-1500  
[dortho.com/](http://dortho.com/)

**For the Aetna student accident form, please visit [www.aetnastudenthealth.com/schools/aetnaclaim.pdf](http://www.aetnastudenthealth.com/schools/aetnaclaim.pdf)**

**Contact Information:**

Students requiring medical care should call Health Service at **(203) 837-8594.**

Fax (203) 837-8583

# Health Service

A Sound Mind in a Healthy Body

By appointment  
 Monday - Friday  
 8 a.m. – 4 p.m.

*Emergencies receive priority.*

