



University Accounts & Access Checklist for Students

www.wcsu.edu/helpdesk

As a student, you will need the following three accounts to take full advantage of technology services offered here at WestConn. The three accounts that you will need are:

WestConduit Account

www.wcsu.edu/technology/westconduit.asp

WestConduit is WestConn's campus portal. WestConduit allows students to access the **Banner (my info & more)** tab to view grades, course schedules, academic history, as well as access financial aid information, online registration, and make payments, etc. Banner is the software product that manages all of the web services stated above. It also provides access to **E-Learning**, WestConn's online course management system, as well as convenient links to Campus and Personal Announcements; Campus Events Calendar; and other university resources.

You can obtain your WestConn username and WestConduit password at any of the staffed computer centers on campus, or you can reset your PIN online at: <https://webapp.wcsu.edu/bannerpin/>. (A WestConn Email account is required to perform this function). WestConduit can be accessed by visiting <http://www.wcsu.edu> and clicking on "Current Students", and then by clicking on the "WestConduit" link.

About E-Learning

www.wcsu.edu/technology/vista

WestConn has been using BlackBoard (a system-wide initiative) as its e-Learning course management system. It allows faculty to supplement their on-ground courses with online components, or to use for fully online courses. Many faculty members use E-Learning to enhance their courses. Students may access their Vista courses through WestConduit by clicking on the **Academic Tools** tab and then choosing **BlackBoard Vista** in the My Courses channel.

Windows Account

www.wcsu.edu/technology/students/windows.asp

A WestConn Windows Account is necessary for students to access the University's network from the computer centers, classrooms, labs, residence halls, and wireless network. A WestConn Windows Account consists of your WestConn username and Windows password. You can obtain your account credentials during Orientation, Welcome Week, and any other time during the semester from the following staffed computer centers on campus: Midtown Computer Center (Haas Library), Westside Computer Center (WS 117), Student Technology Training Center (SC 225). If you are a WestConn student taking all of your classes in Waterbury, then you can go to Founders Hall, room F205.

WestConn Email Account

www.wcsu.edu/technology/students/email.asp

All students are required to get a WestConn Email account for official WestConn business. Your Email account consists of your WestConn username & Email password. You can obtain your WestConn Email account credentials at any of the staffed computer centers on campus. Once your account has been created, you will have access to your e-mail from any computer on or off-campus that has access to the Internet by visiting www.wcsu.edu/technology and click on **WestConn Email** under **IT Essentials**.



Information Technology

Frequently Asked Questions for Students

www.wcsu.edu/ithelpdesk

Q. What computer facilities are available at WestConn?

A. WestConn offers a number of staffed facilities where you can receive assistance from our friendly student staff. We also have 24 hour computer labs available for student use. For a complete list of facilities and hours, please visit: <http://www.wcsu.edu/technology/students/pubfac.asp>

Q. Should I bring my own computer?

A. You do not need to bring your own computer. However, a laptop with wireless capability can be useful. In case you do not own a computer, WestConn has a number of computer facilities available for students to use. Some are open as early as 8am, and close as late as 11pm. Some are open around the clock.

Q. I want to purchase a computer to use at WestConn. What should I buy?

A. Almost any new desktop or laptop computer purchased today from one of the leading computer manufacturers (IBM, Apple, Dell, Compaq, Gateway, etc.) should be more than adequate for basic student use on campus. If your specific needs are more demanding (for example, if you use computer graphics development software, video capture, etc), or for more information, please visit our Computer Recommendations page at: <http://www.wcsu.edu/technology/recommended.asp>

Q. Is WestConn Wireless?

A. WestConn offers fast and reliable wireless network access to students, faculty, and staff with data connection speeds of up to 54Mbps in selected locations on the Westside and Midtown campuses. For locations and more information, visit <http://www.wcsu.edu/technology/wireless>. To use the wireless network, your laptop (or PDA, Pocket PC, tablet, etc.) must be equipped with a wireless network adapter. WestConn's Wireless Network uses an SSID of "WestConn" for easy connection. You will be prompted to login (required) using your Windows Account credentials.

Q. How can I use my computer in the Residence Hall (ResNet)?

A. Any student who owns an Ethernet-ready computer can connect to our Residence Hall network using an Ethernet cable. Once connected, students will be required to: log in using their Windows Account credentials, install Cisco Clean Access, install a supported anti-virus program, and install Windows critical updates. Splitters and cables can be obtained at any of our staffed computer centers. For more information, please visit <http://www.wcsu.edu/resnet>.

Q. I am not very computer savvy. Where can I get help?

A. The general computer centers, located in room 117 of the Westside Classroom Building and at Midtown on the first floor of the Haas Library, employ student lab assistants who can provide assistance based on their individual knowledge. However, students needing extensive help should visit the Student Technology Training Center (STTC) in room 225 of the Student Center on the Midtown campus. More information about the STTC can be found at: <http://www.wcsu.edu/sttc>.

Student Technology Training Center	Student Center, Rm. 225	(203) 837-8715
Midtown Computer Center	Haas Library, First Floor	(203) 837-9232
Westside Computer Center	Westside Classroom Bldg. Rm. 117	(203) 837-8391